







## Bill 148 - Implications For Your Business

Brampton Board of Trade TNT Tuesday



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### **Overview of Bill 148**

### Key components of new legislation impacting the Employment Standards Act, 2000 (ESA)

- Increase in General Minimum Wage January 1, 2018 \$14.00 increasing to \$15.00 per hour January 1, 2019
- 10 day Personal Emergency Leave (PEL) entitlement now applies to all workplaces with 2 days paid
- Increased Parental Leave Entitlement (up to 61 weeks)
- Equal wages for full time/part time and temporary agency workers
- New Calculation of Statutory Holiday Pay
- New fines for misclassifying workers as Independent Contractors
- Increased vacation entitlement for employees after 5 years of service
- New Scheduling obligations to create more certainty for employees
- New leave entitlements



## **Overview of Bill 148**

### **Compliance Dates**

- Most new ESA provisions became effective January 1, 2018 (Minimum Wage, PEL, new leaves)
- Equal Pay provisions effective April 1, 2018
- New Scheduling provisions will not come into effect until January 1, 2019
- Independent Contractor penalties came into effect November 27, 2017
- New Parental Leave Entitlement came into effect December 3, 2017



## Impacts on Businesses

- Increased Labour Costs: Cost base, redundancy, wage inflation, vacation
- Temporary Labour: Equal pay for equal work
- Increased Overhead: Increased requirements on record keeping, HR admin
- Update SOPs: Employee manuals, job descriptions, understanding the changes
- Competition: Costs will increase quicker for smaller businesses (limited automation, increased overhead)
- Opportunity: Who will be the quickest to adapt?



## Mitigation Strategies for Businesses

- Implement Business Process Improvement: Most businesses have 15%+ improvement opportunity
- Development of a Strategic Workforce Plan: Improve labour productivity and scheduling
- Leverage Automation: Become more strategic about using government funding for Capex
- Strategic Sales and Margin Management: Growing your top line and modifying your pricing structure
- Consolidation: Consolidation will occur in most labour driven industries presents opportunities for your business in how you react



## Case Study: Medical Device Company

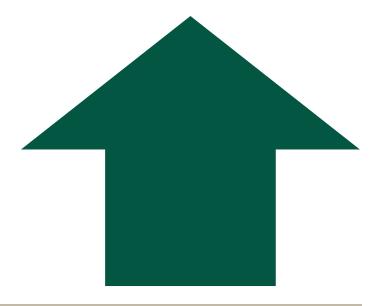
#### **Client Profile**

- Contract manufacturer of medical devices
- Anticipated growth of 40% over one (1) year, US competition
- Cyclical work resulting in planning for redundancy
- Transition from capital to labour intensive product mix (250 employees to 600 employees)



#### **Our Impact**

- Improved business processes to reduce redundancy
- Improved labour productivity by 30%+
- Improved margins to help increase EBITDA by 40%
- Implemented lean six sigma best practices







## **Post-Royal Assent Trends**

### Heightened Attention and Scrutiny

- Media coverage of changes ... backlash
- Government launched media campaign to raise awareness of employee rights and obligations
- 175 new Employment Standards Officers to enforce compliance

### **Our Observations**

- Employees AND Employers are becoming more educated in general about ESA
- Companies are adjusting with quick fixes
- For some, it might mean rethinking their workforce mix



## Where you should focus first?

- Disseminate key messages and priority information
- Inform staff about any changes to administrative routines

Communicate Changes

# Revise Contracts and Policies

- Update Contracts to reflect changes to ESA
- Review policies and documentation to reflect new requirements (i.e. leaves, PEL, etc.)

- Update and harmonize salary structures and pay ranges
- Demonstrate justification and reasoning for pay differences (i.e. seniority, merit pay, productivity)

Update Compensation



### **Bill 148 Tools**

**MNP** 

Bill 148: Impacts to Ontario's labour laws and employment standards

Ontario Chamber of Commerce and MNP

Steering Through Change: A Handbook to Help Ontario Businesses Understand and Manage Bill 148

**CCPartners** 

Bill 148 Passes Last Hurdle With Further Significant Amendments Proclaimed Into Law

Contact MNP for more information on how Bill 148 will impact you and your organization: Bill148@mnp.ca



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